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POSTAL REGULATORY
COMMISSION
OFFICE OF THE SECRETARM

Postal Regulatory Commission 901 New York Avenue NW Suite 200 Washington, DC 20268-0001

To the Postal Regulatory Commission

This letter is my appeal regarding the closing of the Alvord Post Office. This post office is currently located in Alvord, Iowa 51230.

As a rural route patron of the Alvord, Iowa postal service, I request this appeal. I currently utilize the US postal service for both personal and business use. I have a small consulting firm that depends on timely mail service. I fear that the consolidation of services with Rock Rapids, Iowa postal service will negatively affect my business as well as personal mail services.

As an educator in public schools for over 40 years, I can attest that consolidation of services may project savings; however, in reality the long range projection of savings is very limited if any and the services provided to the communities is often limited as well.

In the response to my concerns and the concerns of other patrons present at the meeting on April 14, 2011, most solutions referred to the use of the rural route carriers. If the rural route carriers complete all of the duties now handled in the Alvord Post Office, I do not see how the carriers will be able to deliver mail in a timely manner. In my business and personal use of the postal service, if I cannot depend on service in a timely manner, I will need to resort to more electronic mail usage. I fear that I am not alone in this dilemma. This will mean less income for the US postal service. Certainly, this is not the goal of the postal department.

Please reconsider your decision to close the postal office in Alvord. Alvord is a small town, but as I drove through Main Street today to pick up stamps for my holiday cards at the Alvord Post Office, I saw construction of a new facility for a repair service. It is a vibrant community. Don't count us out yet!

Most sincerely,

Joanne C. Smith

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